Homestay Services include:

1. Pick-up at the Lethbridge Airport (with proper notice of specific arrival).

2. A clean, safe and friendly home.

3. Your own bedroom and provision for three meals each day. (Typically, supper is prepared for you, but you may be asked to prepare your own breakfast or lunch with food provided by the host family to you.

4. Access to laundry facilities (you will be shown how to do your own laundry).

5. Providing a set of regulations to be followed by the host family.

6. Providing a set of regulations to be followed by the student, including the specific criteria for expelling a student from a home.

7. Monitoring all students and assisting in resolving any difficulties throughout the program, including the following as and when appropriate:
   
   7.1. mediating disputes between the student and host family,
   7.2. advising students and/or host families of violations of their respective obligations;
   7.3. arranging for replacement accommodation of students who wish to relocate due to violations by the host family.

8. Reporting to the School District any violations by a student or host family of their respective obligations and about any accidents, injuries, thefts, illnesses, illegalities, unexplained absences, or adverse incidents which occurred during a homestay.

9. Helping students if they have problems or issues with their homestay.

10. Providing an orientation session to students within the first week of their arrival regarding homestay regulations and expectations.

11. Providing a 24-hour phone number the students can use in case of emergency or serious problems in the home.

12. Providing for relocation of students if necessary.